



To our valued customers and business partners;

We are all aware of the increasing impact of the COVID-19 virus on our community, economy and families. Our primary concern at this time is the health and safety of our staff, our customers and our supply chain partners.

The fluidity of the situation combined with the speed of information with the changes being mandated to address the crisis by both the provincial and federal government provides us guidance in determining our course of action as a company.

At this time the Langley Concrete Group will endeavour, *for as long as safely and logistically possible*, to maintain manufacturing and delivery operations providing product for our valued customers who are still operating. We are monitoring our supply chain to anticipate any disruptions and develop contingency plans to minimize any impact on our operations and our ability to continue to provide products and service.

We are taking proactive steps within our operations to minimize the potential spread of COVID-19 by implementing internal policies and procedures to maximize the effectiveness of our response. These steps include, but are not limited to:

- Educating staff about the appropriate precautions to take.
- Minimizing close interpersonal contact in the workplace and encouraging social distancing.
- Restricting access to our workplace only to employees or those with a specific business purpose.
- Increasing the depth of cleaning and sanitizing functions in our common areas and workspaces.
- Cancelling all business-related air travel, meetings, tours and group sessions until further notice.
- Require and support employees that have been out of Canada on recent trips to self isolate for fourteen days.
- Developing tools and deploying software to allow greater flexibility in our work from home options.
- Actively monitoring our coworkers for signs and symptoms of illness including daily temperature readings of all employees.

Federal, provincial and local health authorities and governments continue to provide factual and up to date information for the public and for employers. We will continue to monitor this guidance and act appropriately as a company should the current situation change.

We do not currently anticipate any delays or interruptions in our ability to provide products, but we assure you that should this change, we will communicate promptly with all customers whose orders may be affected.

We encourage all of our customers and suppliers join us in the effort to control the spread of COVID-19.

Thank you for your ongoing support of the Langley Concrete Group. We wish you all health, safety and prosperity as we work through this challenging situation.

Mark Omelaniec  
President

**WWW.LANGLEYCONCRETEGROUP.COM**

***Supplying Products Communities are built on, supporting communities we live in.***